



Red Wing Shoe Co. Repair Shop • 135 Cannon River Ave. • Red Wing, MN 55066  
1-800-733-9464 • customer.service@redwingshoes.com

## RED WING SHOE COMPANY REPAIR FORM

### 1 CHOOSE A SERVICE

The Premium Repair Package: \$150

Includes: Resole/heel  
Repair broken hooks/eyelets  
Repair minor stitching  
Replacement laces  
Recondition the leather  
Receive a full-size container of the appropriate leather conditioner

À La Carte Options:

- Resole/Heel (Including oiling & new laces, when applicable) – \$125.00
- Replace heels only – \$60.00
- Add or change hooks/eyelets – \$35.00
- Dye boots black (includes sole) – \$70.00
- Repair stitching – \$35.00
- Replace gussets – \$90.00
- Install zippers (only applicable for certain styles) – \$70.00
- Apply Tuff Toe (Black or brown colors only) – \$50.00
- Repair heel lining / replace collar – \$70.00

### 2 PROVIDE A RETURN SHIPPING ADDRESS

First name \_\_\_\_\_ Last name \_\_\_\_\_

Street address \_\_\_\_\_ Apt. # \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_ Secondary phone \_\_\_\_\_

Email \_\_\_\_\_

### 3 PAYMENT

Please include check unless paid at a Red Wing Store. We are unable to process any credit card transactions at this time.

### 4 REMOVE ANY PERSONAL ITEMS INCLUDING, LACES, FOOTBEDS/ORTHOTICS OR ANY OTHER PERSONAL ITEMS. ITEMS WILL NOT BE RETURNED.

### 5 DROP OFF AT YOUR LOCAL RED WING SHOE STORE

or call/email (1-800-733-9464 - Hours of operation M-F 8am-6pm CST or customer.service@redwingshoe.com)  
for prepaid shipping label (free for services over \$50). Please include your name, address and phone number.

*Limited repair services available in Canada. See your local Red Wing Store for options and pricing.*

Prices are subject to change and are effective as of January 4, 2024. Damage may occur during the repair process that was not otherwise preventable. Red Wing Shoe Co is not responsible for damages that may occur during the repair process. Prior work done on Red Wing boots, by other repair shops, may prevent us from repairing your boots. Due to construction methods, some styles may not be eligible for repair. We may not be able to accept footwear with cut, torn or cracked insoles. If accepted, cuts and cracks will still be in the boots. Suede and nubuck leather boots will be cleaned rather than reconditioned.